

## Adèle Warchester - Quality Management Consultant

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W: www.warchester.com

Contact: Adèle Warchester

T: 07709 404519

E: adele@warchester.com

Number of Consultants: 1

As Risk Manager, Client Care and Managing Partner of a city centre practice, I successfully took the firm through the Franchise process, Investors in People and Lexcel. Having qualified in 1977, I have many years experience setting up quality, compliance and risk management systems. I now advise firms nationally on all aspects of quality, professional compliance and risk management, helping many clients achieve the Lexcel accreditation and the lowest possible PI cover. I also lecture widely to the profession and offer training as part of the Lexcel package. Visit my website [www.warchester.com](http://www.warchester.com) and check out clients' testimonials.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>



### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Advantage Business Agency

Number Three, Siskin Drive,  
Middlemarch Business Park, Coventry, CV3 4FJ

T: 02476 314 431

E: rkesic@advantage-ba.com

W: www.advantage-ba.com

Contact: Rudi Kesic

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E: rkesic@advantage-ba.com

Number of Consultants: 6

Advantage Business Agency is a management consulting, accounting and finance company, serving clients across the world. Combining unparalleled experience and comprehensive capabilities across many industries and business functions, and extensive work with some of the world's most successful firms, ABA collaborates with clients to help them become high-performance businesses and organisations. Our "adversity into advantage" strategy builds on our expertise in consulting to help clients perform at the highest levels so they can create sustainable value for their customers and shareholders. With a large network of specialists, we can mobilise the right consultants to help our clients improve their performance.

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## Assessment North East Ltd

Business & Innovation Centre,  
Sunderland SR5 2TA, United Kingdom

T: 0191 516 6919

E: gemmas@aneltd.co.uk

W: www.lexcel.co.uk

Contact: Gemma Shanks/Assessment North East Ltd

T: 0191 516 6919 / 07887 517 413

E: gemmas@aneltd.co.uk

Number of Consultants: 6

The Lexcel Experience from Assessment North East (ANE) is a tailored approach designed to ensure that your practice gains the maximum benefit from using Lexcel as a framework to improve performance and from achieving the Lexcel award. Our consultants will work with you to ensure that implementing systems will increase efficiency as well as achieving the Lexcel award.

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assessmentnortheast

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## Beacon Legal Management and Compliance

72 Batsford Road, Worcester WR5 3RW

T: 07530 702175 or 01905 354620

E: stuart@beaconlegal.co.uk

W: www.beaconlegal.co.uk

Number of Consultants: 1

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**CFH Consultancy**

21 Connaught Gardens, Morden,  
Surrey, SM4 6DB

T: 020 8648 8653

E: CFHconsultancy@aol.com

Number of Consultants: 1

**PRACTICES SUPPORTED:**

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Risk management	<input checked="" type="checkbox"/>

**Cherry Tree Consultancy Ltd**

7 Cherry Tree Close, Hughenden Valley,  
High Wycombe HP14 4LP, United Kingdom

T: 01494 564955

E: roy.slocombe@btconnect.com

Number of Consultants: 1

**PRACTICES SUPPORTED:**

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**CNH Development**

Melville House, 3 The Greenways, Magor,  
Mons NP26 3LJ, United Kingdom

T: 07785 512670

E: cnhux@enterprise.net

Number of Consultants: 1

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Risk management	<input type="checkbox"/>

## Compliance Solutions for Lawyers LLP

Pegasus Cottage, Higher Tremarcombe, Liskeard,  
Cornwall PL14 5HP

T: 01579 349292

E: nicola.ellis@compliancesolutionsforlawyers.co.uk

W: www.compliancesolutionsforlawyers.co.uk

Number of Consultants: 1

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## Dempsters

2 Lynch Down, Funtington, Chichester,  
West Sussex PO18 9LR, United Kingdom

T: 01243 574308

E: tim@dempsters.co.uk

Number of Consultants: 1



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## DJF Consultancy

67 Aggborough Crescent, Kidderminster,  
Worcs, DY10 1LQ

T: 07813 070715

E: djf@djfconsultancy.co.uk

Number of Consultants: 1

### PRACTICES SUPPORTED:

Sole practitioners	<input type="checkbox"/>	5-25 partners	<input type="checkbox"/>	Public in-house	<input type="checkbox"/>
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## DG Legal

Debdale Hill House, Debdale Hill, Old Dalby,  
Leics LE14 3LF, United Kingdom

T: 01664 822492

E: info@dglegal.co.uk

W: www.dglegal.co.uk

Contact: David Gilmore

T: 01664 822492

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Number of Consultants: 3

We offer a low cost service which is aimed at ensuring clients achieve Lexcel at a pace that is suitable for them. We have helped over 40 firms in the last three years through the Lexcel process and provided consultancy advice to more than 500 other firms. We also regularly provide Lexcel training on behalf of the Law Society. Our Lexcel consultancy practice is managed by Bhavni Shah, formerly a Lexcel Executive with the Law Society. Bhavni was instrumental in devising the Lexcel assessor consistency programme which ensures that the knowledge and application of Lexcel amongst assessors is consistent.

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**DG.LEGAL**  
services for lawyers

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Risk management	<input checked="" type="checkbox"/>

## EAD Solicitors LLP

EAD Solicitors LLP, Prospect House, Riverside Drive,  
Liverpool L3 4DB

T: 0151 2912442

E: karen.hosker@eadsolicitors.co.uk

W: www.eadsolicitors.co.uk

Number of Consultants: 2

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
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People management	<input type="checkbox"/>
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SRA and PSU visits	<input type="checkbox"/>
Risk management	<input type="checkbox"/>

## Enderley Consulting Limited

Enderley Consulting Limited, Enderley, Prescott,  
Baschurch, Shrewsbury, SY4 2DP

Contact: Anne Austin

T: 01939 262502

E: info@enderleyconsulting.co.uk

W: www.enderleyconsulting.co.uk

Number of Consultants: 2

### PRACTICES SUPPORTED:

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Risk management	<input checked="" type="checkbox"/>

## Entirely Legal

81 Church Hill, Walthamstow,  
London, E17 3BD

T: 0845 5197712

E: enquiries@entirelylegal.co.uk

W: www.entirelylegal.co.uk

Contact: Richard Moran

T: 0845 519 7712

E: rm@entirelylegal.co.uk

Number of Consultants: 1

Our consultant has over 21 years private practice experience both as a Fee Earner and as a Practice Manager; dealing with all aspects from Financial Management & Accounts, Risk & Compliance, File and Case Management and Complaints Handling to Client Care and LEXCEL Accreditation. We understand how law firms' run and the pressures faced. We take a non-judgmental approach and will assist you as much as possible to ensure your practice is brought up to the LEXCEL standard. Contact us for a friendly chat and a no-obligation quotation. Entirely Legal Network Members receive 15% discount off our Consultancy Fees.

### PRACTICES SUPPORTED:

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## Entirely Legal

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Risk management	<input checked="" type="checkbox"/>

## Eric Xuereb

130 Gordon Hill, Enfield,  
Middlesex EN2 0QT United Kingdom

T: 07930 483030

E: ericxuereb@yahoo.co.uk

Contact: Eric Xuereb

T: 07930 483030

E: ericxuereb@yahoo.co.uk

Number of Consultants: 1

Eric Xuereb is a retired solicitor and senior legal manager with over 30 years' experience in both private practice and local government. He is also an experienced assessor for both Lexcel and BARMARK (the Bar Council's own quality assurance standard). As a Lexcel Consultant, he brings his wide experience of the legal profession and his detailed practical knowledge of what Lexcel assessors are looking for to help practices to achieve the Lexcel Standard in a timely and cost-effective way.

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## Eric Xuereb

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## Frances Open Consultancy

23 Cranmore Avenue,  
Belfast BT9 6JH, United Kingdom

T: 02890 201375

E: mgorick@thecompliancepeople.com

Number of Consultants: 1

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## Gasparini Consulting Limited

27 Freshfields, Knutsford,  
Cheshire, WA16 0NW

T: 07910 438674

E: info@gaspariniconsulting.co.uk

W: www.gaspariniconsulting.co.uk

Contact: Catherine Gasparini

T: 07910 438674

E: catherine@gaspariniconsulting.co.uk

Number of Consultants: 1

Catherine Gasparini has worked within the legal profession for nearly 25 years gaining extensive experience of legal recruitment, general practice management and H.R. Her consultancy provides a wide range of pragmatic, cost effective practice management services that support law firms as they deal with the challenges that face the legal sector. This includes attaining and retaining LEXCEL accreditation and other areas of regulatory compliance. Supporting her practical experience is an MBA in Legal Practice taken at Nottingham Law School the only MBA in the UK designed specifically for the management of law firms. Initial meetings to discuss requirements are completely without obligation.

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**George Curran**

Old Bank Chambers, 32 Station Parade,  
Denham, Bucks, UB9 5EW

T: 01895 821818

E: george.curran@lawyer.com

Number of Consultants: 1

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**Giles Insurance Brokers Limited**

Temple Point, 7th Floor, 1 Temple Row,  
Birmingham, B2 5YB

T: 0121 200 4924

E: martin.hall@gilesinsurance.co.uk

Number of Consultants: 2

**PRACTICES SUPPORTED:**

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**Jane Blackstock & Associates**

Heatherlands, Haughton Lane, Shifnal,  
Shropshire TF11 8HW, United Kingdom

T: 01952 460805

E: janeyb@haughtonlane.co.uk

Number of Consultants: 1

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## JRS Consultants

Suite 2, Cargo Fleet Offices, Middlesbrough Rd,  
Middlesbrough, TS6 6XH

T: 01642 225553

E: [jrs@we-are-jrs.co.uk](mailto:jrs@we-are-jrs.co.uk)

W: [www.jrsconsultants-uk.comm](http://www.jrsconsultants-uk.comm)

Number of Consultants: 3

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## J T-W Consulting Limited

Moorcroft House, Church Hill,  
Comwich TA5 2QR, United Kingdom

T: 0127 865 1110

E: [enquiries@jt-wconsulting.com](mailto:enquiries@jt-wconsulting.com)

W: [www.jt-wconsulting.com](http://www.jt-wconsulting.com)

Contact: Cynthia Small

T: 0127 865 1110

E: [Cynthia.Small@jt-wconsulting.com](mailto:Cynthia.Small@jt-wconsulting.com)

Number of Consultants: 2

Established more than 12 years ago, we are business consultants specialising in the legal sector. Our Lexcel consultants are graduates with further business qualifications and experience that will enhance your own skill set. We try and make things simple for you. Most of our time is spent helping lawyers with quality management and risk management. Much of the work is done online these days but we will travel anywhere in the world for our clients. We will focus on your business performance, not just box-ticking compliance. See what our clients say about us on our Client Feedback page at [www.jt-wconsulting.com](http://www.jt-wconsulting.com).

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2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>



### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Lambert Merson

Three Indian Kings House, The Quayside,  
Newcastle upon Tyne NE1 3DE, United Kingdom

T: 0845 456 3565

E: [info@lambertmerson.com](mailto:info@lambertmerson.com)

W: [www.lambertmerson.com](http://www.lambertmerson.com)

Number of Consultants: 3

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Lawrisk Ltd

5 St Denis View, Pailton, Rugby,  
Warwickshire CV23 0QS, United Kingdom

T: 01788 833768 / 07799 880822

E: [damon@lawrisk.co.uk](mailto:damon@lawrisk.co.uk)

W: [www.lawrisk.co.uk](http://www.lawrisk.co.uk)

Contact: Damon Swindell

T: 01788 833768 / 07799 880822

E: [damon@lawrisk.co.uk](mailto:damon@lawrisk.co.uk)

Number of Consultants: 1

Damon Swindell has advised over 360 law firms on management matters and is a regular presenter and trainier on the subject. A Law Society accredited adviser for Lexcel since 1998 he now carries out assessments as well. Originally from a marketing and CRM background, he works with firms nowadays on matters concerned with risk management and compliance. He provides CPD training and is a presenter of Management Course Stage 1 & 2.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input type="checkbox"/>



### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Legal Eye

51 Sandford Mill Road, Chelmsford, Essex, CM2 6NS

T: 079 2177 4548 E: [jg@legal-eye.co.uk](mailto:jg@legal-eye.co.uk)

W: [www.legal-eye.co.uk](http://www.legal-eye.co.uk)

Contact: Jaunita Gobby

T: 079 2177 4548 E: [jg@legal-eye.co.uk](mailto:jg@legal-eye.co.uk)

Number of Consultants: 1

Jaunita Gobby, Director of Legal-Eye, has extensive experience in the Legal Services Industry, gained from practicing in South Africa and the United Kingdom. After leaving private practice she worked within a UK Property Legal Services Company for 6 years where she was responsible for areas including Best Practice, Tender Proposals and the service reviews and Auditing of over 350 law firms. Priya Anand Patel, Associate of Legal-Eye, has 8 years experience within the Legal Services Industry. She has practiced in a variety of legal institutes, including regional and niche commercial city firms, and was a Partner at a long standing Lexcel Accredited practice where she worked closely with staff and fellow partners to maintain SRA compliance and achieving the Lexcel accreditation. Legal-Eye Specialises in: • Lexcel Accreditation • Compliance / Best Practice / Risk Management • Auditing of files and processes • Documented file reviews • Tender Proposals.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input type="checkbox"/>

## Legal Eye

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Legal Compliance Services

25 Poppy Drive, Rugby, Warwickshire, CV23 0TR

T: 01788 561 661

E: [info@legalcomplianceservices.co.uk](mailto:info@legalcomplianceservices.co.uk)

W: [www.legalcomplianceservices.co.uk](http://www.legalcomplianceservices.co.uk)

Contact: Richard Robinson

T: 01788 561 661

E: [richard@legalcomplianceservices.co.uk](mailto:richard@legalcomplianceservices.co.uk)

Number of Consultants: 5

Legal Compliance Services provides bespoke regulatory compliance and risk management systems and advice to law firms. All our consultants are non-practising solicitors who have worked as compliance experts at the SRA for many years and contributed to the development of outcomes-focused regulation. We have given on-site compliance assistance to over 1,800 firms. We put in place all you need to prepare for Lexcel. We support and assist you at every stage of the process up to and beyond successful application. In addition, we will ensure you are in a position to achieve compliance with the SRA Handbook.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>



### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Legal Services Compliance Ltd

56 Currey Road, Greenford,  
Middlesex, UB6 0BE

T: 07817 103538

F: 020 8423 3627

Contact: Gemma Garen

T: 07817 103538

E: gemmagaren@legalservicescompliance.co.uk

Number of Consultants: 2

Gemma Garen, Director of Legal Services Compliance has extensive expertise (over 10 years) in the legal services industry which was gained from working as Practice Manager at Gherson Solicitors (a prestigious Chambers & Partners top 3 law firm); Auditor at the Legal Services Commission (LSC); Quality Auditor at the Immigration Advisory Service; Analyst at Deloitte & Touche LLP; and extensive management consultancy projects which assisted more than 80 law firms. Gemma Garen provides CPD training as she is accredited by the Solicitors Regulatory Authority (SRA) on professional regulations and risk management. We strive to minimise risk and maximise profit.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input type="checkbox"/>

## Legal Services Compliance Ltd

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Lesley Scott

The Gables Poltimore,  
Exeter EX4 0AT, United Kingdom

T: 01392 462268 / 07805673944

E: locumscott@tiscali.co.uk

Number of Consultants: 1

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Linda Walker

One Trinity, Broad Chare,  
Newcastle upon Tyne, NE1 2HF

T: 0191 279 9195

E: linda.walker@dickinson-dees.com

Number of Consultants: 1

### PRACTICES SUPPORTED:

Sole practitioners	<input type="checkbox"/>	5-25 partners	<input checked="" type="checkbox"/>	Public in-house	<input checked="" type="checkbox"/>
2-4 partners	<input type="checkbox"/>	26+ partners	<input checked="" type="checkbox"/>	Corporate in-house	<input type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## LP Consulting

1 Gleneagles Drive, Brockhall Village, Old Langho,  
Lancashire BB6 8BF, United Kingdom

Contact: Isabella Hamilton-Conboy

T: 07525 183484

E: issy@theconboys.co.uk W: www.lp-consulting.co.uk

Number of Consultants: 1

### PRACTICES SUPPORTED:

Sole practitioners	<input checked="" type="checkbox"/>	5-25 partners	<input type="checkbox"/>	Public in-house	<input checked="" type="checkbox"/>
2-4 partners	<input checked="" type="checkbox"/>	26+ partners	<input type="checkbox"/>	Corporate in-house	<input type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

**MJA Consulting Ltd**

PO Box 117, Frodsham,  
Cheshire WA6 6WQ, United Kingdom

T: 01928 730237  
E: mjaltd@talktalk.net

Contact: Dr Mike Jackson  
T: 01928 730237  
E: mjaltd@talktalk.net  
W: www.mjaconsultingltd.co.uk

Number of Consultants: 1

Mike has extensive experience in the legal profession gained since 1990 when he assisted the Legal Aid Board to achieve ISO 9000 across the organisation. He has subsequently helped many legal firms to achieve Lexcel, the Solicitors Quality Mark, ISO 9001, Investors in People, and also Barmark or Quality Mark for Chambers. His style of consulting is to design individually a management system that reflects how each business operates, whilst still meeting all the Lexcel requirements. He then provides the training, project management and assistance necessary to help the firm to make it happen to a successful conclusion.

**PRACTICES SUPPORTED:**

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input type="checkbox"/>

**MJA Consulting Ltd****AREA OF EXPERTISE**

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

**Modus2**

29B High Street, St Mary Cray, Orpington,  
Kent BR5 3NL, United Kingdom

T: 07795 100741  
E: chgough1@mac.com  
W: www.modus2.com

Contact: Christopher Gough  
T: 07795 100741  
E: chgough1@mac.com

Number of Consultants: 1

We offer law firm and legal department consultancy services including Lexcel; The Law Society's practice management standard. We also advise practices in relation to strategy, change management and information technology.

**PRACTICES SUPPORTED:**

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>

**AREA OF EXPERTISE**

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Next Level Impact

Belfast Office, 5 Cromac Avenue,  
Belfast BT7 2JA

T: 0800 221 8940

E: [info@nextlevelimpact.com](mailto:info@nextlevelimpact.com)

W: [www.nextlevelimpact.com](http://www.nextlevelimpact.com)

Contact: Fiona Rice

T: 02890 447655

E: [fiona@nextlevelimpact.com](mailto:fiona@nextlevelimpact.com)

Number of Consultants: 12

Our team of specialist advisers and assessors have supported an impressive variety of firms ranging from large national practices to regional sole practitioners. We specialize in organisational change and business development and have extensive experience of Lexcel, ISO9000 and investors in People (IiP). We adopt a no nonsense approach that helps our clients to achieve practical business improvements leading to full Lexcel accreditation. Do you want to avoid overwhelm, implement real business improvement and achieve Lexcel in a practical and stream-lined manner? Please call our Senior Lexcel Consultant, Martin Rice for a free, no obligation initial chat.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>



### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## North East Business Solutions Limited

17 Cleveland View Skelton Green,  
Saltburn-by-Sea, TS12 2DL

Contact: Malcolm Lawson & Stuart Bright

T: 01287 653033

E: [info@nebsolutions.co.uk](mailto:info@nebsolutions.co.uk) W: [www.nebsolutions.co.uk](http://www.nebsolutions.co.uk)

Number of Consultants: 2

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>



## PDQ Solutions Ltd

Unit 5, Mallusk Enterprise Agency,  
Newtownabbey BT36 4GN, United Kingdom

T: 07867 536494

E: info@pdqsolutions.co.uk

W: www.pdqsolutions.co.uk

Number of Consultants: 2

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input checked="" type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
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Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## PNCR Legal

T: 0844 357 4096

E: timprior@pncr.co.uk

W: www.pncr.co.uk

Contact: Tim Prior

T: 0844 357 4096

E: timprior@pncr.co.uk

Number of Consultants: 1

PNCR Legal is a niche training and consultancy providing expert independent advice at a time of considerable change in the legal profession. Admitted as a solicitor 24 years ago, director Tim Prior is a Fellow of the Institute of Risk Management and a long-standing member of Lexcel's Professional Indemnity working party. He has over 20 years' experience of professional negligence claims, professional indemnity insurance, and all aspects of risk management. With 14 years' experience of public speaking, he has worked with the Law Society, CLT, LNTV and others as well as running in-house seminars and workshops for many Top 100 firms.

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input type="checkbox"/>



### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Quality Rating Limited

Barn 4 South Courtyard, Dunston Business Village,  
Dunston, Penkridge ST18 9AB, United Kingdom

T: 01785 711642

E: mellis@qualityrating.co.uk

W: www.qualityrating.co.uk

Contact: Myles Ellis

T: 07769 686640

E: mellis@qualityrating.co.uk

### Number of Consultants:

Quality Rating was established in 2003, to provide cost effective compliance and risk management services to the legal sector. We are specialists in our field and only provide consultancy services to law firms and insurers and funders in the legal market. Our Lexcel Consultancy service is cost effective and not only prepares firms for Lexcel accreditation but includes a review of all practices and procedures to ensure compliance with the ever-changing regulatory framework. Quality Rating will ensure that your firm is compliant with both Lexcel and the regulatory requirements of the SRA. Call today for an informal chat!

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input type="checkbox"/>



QUALITY RATING LTD

Keeping law firms legal

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input checked="" type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input checked="" type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Sherwood PSF Consulting Limited

Henleaze House, Harbury Road, Henleaze, Bristol BS9 4PN

T: 0117 9628889

E: lise.seager@sherwoodpsfconsulting.com

W: www.sherwoodpsfconsulting.com

### Number of Consultants: 7

### PRACTICES SUPPORTED:

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input checked="" type="checkbox"/>	Corporate in-house <input type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

## Stepchange Associates Ltd

2 Westview, Countess Cross, Colchester,  
Essex CO6 2HR, United Kingdom

T: 07887 583949

E: gwen@stepchange.org.uk

W: www.stepchange.org.uk

Number of Consultants: 1

### PRACTICES SUPPORTED:

Sole practitioners	<input type="checkbox"/>	5-25 partners	<input checked="" type="checkbox"/>	Public in-house	<input type="checkbox"/>
2-4 partners	<input checked="" type="checkbox"/>	26+ partners	<input checked="" type="checkbox"/>	Corporate in-house	<input type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input type="checkbox"/>
Complaints handling	<input type="checkbox"/>
File and case management	<input type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input type="checkbox"/>

## St Helens Law Limited

19-27 Shaw Street, St Helens,  
Merseyside, WA10 1DF

T: 01744 454433

E: paul.wood@sthelenslaw.co.uk

Number of Consultants: 1

### PRACTICES SUPPORTED:

Sole practitioners	<input checked="" type="checkbox"/>	5-25 partners	<input checked="" type="checkbox"/>	Public in-house	<input checked="" type="checkbox"/>
2-4 partners	<input checked="" type="checkbox"/>	26+ partners	<input checked="" type="checkbox"/>	Corporate in-house	<input checked="" type="checkbox"/>

### AREA OF EXPERTISE

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

**Susan Sloman LLB. Compliance Consulting**

Riverside Croft, Castle Lane, Garstang,  
Preston, Lancashire, PR3 1RB

Contact: Susan Sloman

T: 01995 604666

E: susan.sloman@gmx.com

Number of Consultants: 1

Susan Sloman LLB. Compliance Consulting specialises in tailored Consultancy services at all stages of the Lexcel process - from the initial gap analysis through to mock assessment and everything in between. Susan has been involved with Lexcel since 2007, working primarily with small to medium sized firms, including those preparing for merger or conversion to LLP/ Ltd. status. A Solicitor (non practising), she has extensive experience within the legal education sector, and can provide in-house training to install the Standard consistently throughout a practice, together with Risk, Compliance and Practice Management support for firms.

**PRACTICES SUPPORTED:**

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input type="checkbox"/>

**Susan Sloman LLB****AREA OF EXPERTISE**

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input checked="" type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

**Trevor Hunt & Associates**

54 Sandringham Way, Brierley Hill,  
West Midlands DY5 3JR, United Kingdom

T: 01384 868581 / 07808 002206

E: trevor.hunt@blueyonder.co.uk

Number of Consultants: 1

**PRACTICES SUPPORTED:**

Sole practitioners <input checked="" type="checkbox"/>	5-25 partners <input checked="" type="checkbox"/>	Public in-house <input checked="" type="checkbox"/>
2-4 partners <input checked="" type="checkbox"/>	26+ partners <input type="checkbox"/>	Corporate in-house <input type="checkbox"/>

**AREA OF EXPERTISE**

Lexcel	<input checked="" type="checkbox"/>
Business planning	<input checked="" type="checkbox"/>
Client care	<input checked="" type="checkbox"/>
Complaints handling	<input checked="" type="checkbox"/>
File and case management	<input checked="" type="checkbox"/>
Financial management	<input checked="" type="checkbox"/>
Information communication technology	<input type="checkbox"/>
People management	<input checked="" type="checkbox"/>
Professional indemnity insurance	<input type="checkbox"/>
SRA and PSU visits	<input type="checkbox"/>
Risk management	<input checked="" type="checkbox"/>

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Contact: Matthew Moore

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Number of Consultants: 9

Web4Law director Matthew Moore was the approved Lexcel trainer for the Law Society from 1999-2007. Matthew has edited the popular Lexcel Office Procedures Manual for its last four editions and, has also contributed to the Lexcel Assessment Guide which also forms part of the Practice Excellence Kit. He has also taken part in all of the revisions processes since 1999, including on the recent International adaptation of the standard. Along with fellow directors Mike Chard and Simon Bray, and a team of expert associates, advice on Lexcel is integrated with compliance checks against the Code of Conduct and other key regulatory requirements.

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Wilkins Kennedy Chartered Accountants and Business Advisers are a top 21 accountancy firm that has an excellent reputation for assessing individual and business needs in the changing legal marketplace by delivering intelligent, practical financial solutions. We are able to offer a holistic approach to your business from Lexcel accreditation through to financial management and SAR regulation. We have 15 Lexcel accredited consultants across our 11 offices so are able to offer our partner led approach that listens, understands you and your business objectives and then creates a timely and efficient strategy to meet your needs.

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CHARTERED ACCOUNTANTS  
& BUSINESS ADVISERS

**AREA OF EXPERTISE**

Lexcel	<input checked="" type="checkbox"/>
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