This summary highlights some of our achievements during 2018-2019. We are the professional body for solicitors, run by, and for, our members. We exist to be the voice of solicitors, to drive excellence in the profession and to safeguard the rule of law. We work to support a valued profession, delivering the highest quality legal services in the public interest and advancing the rule of law.

Our work influencing governments and regulators and promoting our profession is at the heart of what we do. We aim to be members’ source of legal news, support practice excellence and be their career companion at all stages of their career.

We promoted our profession
We promoted the profession at home and abroad in our ever-changing marketplace. We raised the profile of the profession through our Solicitor Brand Campaign and Excellence Awards, celebrating the best work in the profession. We encouraged the best people to join it, regardless of their background.

We influenced for impact
We were the voice of the profession, working to protect the public, the profession and the rule of law in Westminster, Cardiff, Brussels and other governments across the world. We worked for law reform in the interest of the public and the profession.

We kept our members up to date
We provided the latest news, information and research from the profession. Our research provided expert insights, informing the work of our boards and committees and helps influence important issues.

We supported practice excellence
We supported you to serve your clients or firm, whether you work for yourself, in-house or a law firm. We offered helpline support and advice, new practice notes, toolkits, events and access to communities.

We were our members’ career companion
We are your career companion, giving you the tools to develop your careers, expertise and businesses. We supported your career with the resources you need as you consider and plan your next career step, like online tools, bite-sized e-learning and events.

Operational improvements
We continued to focus on increasing efficiency alongside better management and understanding of our costs. Improvements in our technology and governance structure have helped us work more efficiently and effectively. All of this has helped us reduce expenditure against our budget and deliver value for money for our members.

This is just a small selection of the highlights from our business review. For more information, please visit our website.

Some examples of what we achieved in 2017-2018

- The Excellence Awards received a record number of 765 nominations with 865 attendees
- The Practice Advice Service handled 27,420 enquiries from members and employees of law firms
- The Gazette website received over 17 million page views and had a 10% increase in visitors
- We had over 100 meetings with firms on their Brexit contingency plans
- Our lawsociety.org.uk website saw a 15% increase in users and a 13% increase in page views
- We were mentioned positively 332 times in Parliament, invited 8 times to give oral evidence and had 46 parliamentary questions tabled
What we achieved in 2018-2019

Professional development
- We produced 74 webinars and over 95 podcasts, streamed more than 17,500 times.

Women in law
- Our Advocating for Change report was gathered from 34 international women in law roundtables held in 21 cities, across 18 jurisdictions.

Solicitor brand campaign
- Our new solicitor brand campaign was seen over 87.1m times by passengers* across rail, tram and interior tube advertising.

Engaging digitally
- Digital engagement across law society web platforms saw over 63m page views.

Anti-money laundering guidance
- Our anti-money laundering conference attracted 414 registered delegates.

Accreditation
- 4,879 applications for individual and entity accreditations processed last year.

The Law Society library
- The library team fulfilled 7,512 enquiries, received 8,049 visitors and our members used our books at least 9,342 times.

Access to justice campaign
- Nearly 40 parliamentary questions tabled relating to the criminal justice campaign.

Supporting members
- Our support centre handled 133,049 queries from our members and the public.

Working across our regions
- We visited firms 134 times, ran 211 events and our office holders attended 96 meetings or events.

Influencing through the media
- We expressed the views of our members in broadcast media 183 times.

* this refers to the number of opportunities passengers had to view the adverts. A passenger refers to one journey, so the same person could see the adverts multiple times.

And much more. See our website for more information.